

## **BOIL WATER NOTICE** Frequently Asked Questions

## **1.** How long should I boil water? Bring water to a vigorous, rolling boil for a minimum of one minute.

- 2. Can I make coffee or tea with the water from my tap? Yes, but use boiled water or water from an approved source.
- **3.** Can I cook with the water? Yes, if boiled vigorously for at least ONE minute.
- 4. Can I brush my teeth with the water? Yes, use boiled water or bottled water.
- 5. Can I wash dishes with the water? Yes, wash dishes as you would normally do, but rinse washed dishes in a sink full of water with a capful of unscented liquid bleach or put a capful of unscented liquid bleach in your dishwasher before commencing the cycle.
- 6. Can I wash clothes in the water? *Yes.*
- 7. Can I bathe or shower with the water? Yes, but care should be taken to avoid ingesting the water, particularly in the case of children and those with weak immune system.
- 8. How do I wash vegetables and salad greens? Wash with previously boiled water or use bottled water.

## 9. Restaurants?

Please contact the Vancouver Island Health Authority, Duncan at (250) 737-2010 for advice on special precautions for food preparation (e.g. turn off ice making machines).

For other methods available for disinfecting contact Island Health, Duncan, at (250) 737-2010, or check their website at:

http://www.viha.ca/mho/environment/water\_quality\_boil\_water/

CONTACT THE CVRD'S ENGINEERING SERVICES DEPARTMENT DURING NORMAL OPERATING HOURS AT (250) 746-2530 OR AFTER HOURS AT (250) 746-2542 OR CHECK OUR WEBSITE AT www.cvrd.bc.ca