

News Release

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Cowichan residents express satisfaction with CVRD services

DUNCAN, BC – The results of the most recent region-wide survey for residents of the Cowichan Valley Regional District (CVRD) show that the vast majority of residents continue to be highly satisfied with their quality of life in the region.

Beginning February 5, 2025, a total of 412 residents participated in a statistically valid survey administered by Leger to determine satisfaction with the many services delivered by the CVRD. Concurrently, an identical online survey was conducted that received 667 contributions.

A majority of residents (88%) rated their overall quality of life as either good (56%) or very good (32%). Satisfaction with parks and trails was ranked second-highest of all the services polled, and was identified regionally as the most important service delivered by the CVRD. Residents identified unhoused peoples as the single most important issue facing the region (22%), followed by housing availability and affordability (11%).

“We appreciate the time that residents took to participate in this important community survey, and this comprehensive feedback clearly shows us where we can continue to improve on our service delivery,” said Kate Segall, Chair of the Cowichan Valley Regional District Board of Directors. “This is excellent data that will help us with our developing future budgets and for our staff to prioritize their work and determine areas of focus.”

Concurrent to the statistically valid survey, some 667 residents opted to complete an open version of the survey online.

The results of the survey are now available on the CVRD website.

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