

News Release



FOR IMMEDIATE RELEASE

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CVRD head office undergoing intensive restoration after weekend water leak

DUNCAN, BC – The offices of the Cowichan Valley Regional District (CVRD) were significantly damaged over the weekend due a water leak that has impacted all three floors in the building, resulting in a temporary closure of the building to its staff and the public.

Staff were alerted to the incident early Monday morning, and took immediate steps to secure a restoration company, electrician and other contractors. While a great deal of work was completed throughout the day to remove standing water, install drier and dehumidifiers, and assess electrical system damage, it is expected that the building will remain closed for the next two weeks while the moisture is removed and critical restoration takes place.

Core information technology systems were restored after being taken offline for the morning, and CVRD staff have access to their email and other internal networks. However, given the ongoing assessment and restoration work, staff will not be working from the Ingram St. building until next week at the earliest.

“Fortunately, the majority of our staff are well prepared for working remotely, and many have already been doing so for the past 12 months,” said Brian Carruthers, CAO for the Cowichan Valley Regional District. “We will continue to provide our services as best we can and appreciate the patience and understanding of residents at this time as we deal with this incident and work diligently to repair our physical office space.”

The CVRD will provide the public with updates on the restoration work and potential for in-person service delivery at its Ingram St. office as soon as it is available.

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